



Terms and Conditions of Booking

1. Booking and Deposits:

- A booking is confirmed upon receipt of a booking fee of £50. If the Booking fee is not received, the date may be released to other clients.

2. Cancellation by Client:

- All booking fees/deposits are non-refundable.
- Cancellations made with less than 14 days' notice will be subject to payment of the full agreed-upon fee.
- Cancellations made between 14 and 30 days' notice will be subject to a cancellation fee equal to 50% of the full fee.
- Cancellations made with 30 days' or more notice will be accepted without further charge.
- Formal Cancellation Notice: Cancellations must be made in writing and sent to paul@magicpaul.co.uk. Cancellations will be deemed to have occurred on the date the written notice is received. Cancellations will not be accepted by phone or email (unless to the specified address). Payment of any applicable cancellation fee is required for the cancellation to be considered formally accepted.

3. Cancellation by Magic Paul:

- Magic Paul will make every reasonable effort to attend the event. In the unlikely event of unavoidable circumstances (e.g., illness posing a risk to others, or other genuine emergencies), you will be notified as soon as possible.
- In such cases, the following options will be discussed:
 - Attempting to find a suitable replacement entertainer of similar quality.
 - Rescheduling the event to a mutually agreeable date and time.
 - Providing alternative entertainment services at a later date.
 - Another mutually agreed-upon solution.

4. Event Details (Date, Time, and Venue):

- The date, time, and venue of the entertainment will be as specified in the written confirmation. It is the client's responsibility to review the confirmation and notify Magic Paul of any discrepancies within 10 days of receipt.

5. Parking and Additional Charges:

- The client is responsible for providing convenient and free parking as close as possible to the performance area. Delays caused by parking or loading/unloading issues may result in a reduced or shorter performance.
- Any additional travel or parking expenses incurred by Magic Paul, including but not limited to tolls, congestion charges, and Low Emission Zone fees, will be added to the final invoice.

6. Adult Supervision:

- Magic Paul or any representatives will not be left unsupervised with children at any time. Appropriate adult supervision is required throughout the event. If adequate supervision is not provided, the entertainment will cease immediately.

7. Use of Name and Feedback:

- By booking Magic Paul, you grant permission for the use of any feedback provided (including company name, logo, and reviewer's title) in marketing materials, including websites, posters, leaflets, emails, and letters.

8. Performance Requirements:

- To ensure the best possible performance, the client is requested to provide the following:
 - Convenient and free parking.
 - Easy access to the performance area (preferably without stairs and with minimal distance for equipment transport).
 - An indoor venue.
 - Access to a power socket and sufficient performance space.
 - A performance environment free from distractions (e.g., other entertainment, food service, etc.).
 - Cooperation from parents and adults in managing children's attention during the performance, if needed.

9. Agreement to Terms and Conditions:

- These terms and conditions are considered accepted upon confirmation of the booking unless Magic Paul is notified in writing of any objections within 10 days of receiving them.

10. Governing Law:

- These terms and conditions and any services provided under them shall be governed by and construed in accordance with the laws of England.

Contact Information:

Magic Paul (Paul Longhurst) +44 (0) 7958229060, paul@magicpaulco.uk, magicpaul.co.uk